Commercial Asset Management Corporation

PO Box 413 Arcadia Oklahoma 73007 405-886-4015

SSAE 18 SOC 2 ALTERNATE DOCUMENTS CERTIFICATE OF COMPLIANCE

December 10, 2020 This is to attest that the firm of: Alert Recovery

PO Box 45156

Little Rock, AR 72214

Has furnished the Document Audit Division of Commercial Asset Management Corporation the following documents:

- 1. A signed financial statement for the current fiscal year
- 2. A copy of their Insurance Liability Binder indicating the type and amount of insurance including coverage pertaining to employee dishonesty
- 3. A Confidentiality Agreement inclusive required language regarding the protection of personal identifier information.
- 4. Attestation and a copy of their Disaster Recovery Plan utilized in the event normal operation of their business could not proceed at the normal place of business to include emergency contact numbers and the date the last test was successfully conducted.
- 5. Attestation and a statement of Agency Data Security Procedures.
- A copy of their Agency Security Incident Response Guidelines in the event of a security breach, either through network intrusion, physical break-in, or malicious employee activity/dishonesty.
- 7. Attestation that any breach that affects client's consumers/employees either directly or indirectly will be reported immediately upon discovery.
- 8. Independent Practitioner's Trust Service Report
- 9. A MPRS Credentialing Certificate indicating annual continuing-education has been met.
- 10. On-site Inspection and/or data security photographs
- 11. Description of Recovery Operations Systems
- 12. Cyber-Liability Policy

These documents have been reviewed by a Certified Credit and Collection Compliance Officer of Commercial Asset Management Corporation and found to meet acceptable industry compliance standards in lieu of a SSAE18 SOC 2 Audit.

Copies of all documents, related to this Certificate of Compliance, have been retained by Commercial Assest Management Corporation and are available upon request.

Ron L. Brown IFCCE, MCE, CARS, CCCO

Chief Compliance Review Officer

Commercial Asset Management Corporation

